

CHNA Implementation Strategy 2025

- A. Develop a Plan of Action to address needs identified through the 2022-24 CHNA according to this prioritized list of needs:
1. Mental Health Services/Substance abuse
 - a. Continue to work with neighboring facilities – Riverview and River Ridge – for treatment and prevention
 - b. Introduce the ability to work closely with local private counselors in the community to provide education while moving forward in preventing both mental health and substance abuse
 2. Improve the wellness and health education in our communities
 - a. Continue educational classes on diabetes and supply diabetic boxes provided by Harvest food bank to low income/no insurance members of the community seen at hospital or attending classes.
 - b. Provide classes on obesity stressing it is a major, independent risk factor for heart disease, drastically increasing the likelihood of coronary artery disease, heart failure, and even stroke.
 - c. Incorporate an individual who is able to explain services provided by Medicare and Insurance benefits; such as screening exams coverage, and educate to be aware of scam calls.
 3. Need for Urgent Care Clinics
 - a. Continue providing prompt 24-7 service through our ER and be more conscientious of non-critical versus critical and see both patients promptly through our triage system.
 - b. Make the public aware we have a clinic within our health care system that welcomes walk-in patients for non-life-threatening illnesses.
 - c. Advertise locally in the newspaper and post on social media informing the public of our services including our fully staffed, well-equipped, emergency room that provides; quick assessment and response time for stroke protocol and cardiac protocol.
 - d. Research and implement an after-hours/urgent care clinic if proven necessary to address unmet needs in our community for needed health care.